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Steven M. Rogers

**IN THE UNITED STATES PATENT & TRADEMARK OFFICE**

Applicants: ROGERS, Steven B., et al. :  
Serial No.: 09/666,113 : Group Art Unit: 1746  
Filed: September 20, 2000 : Examiner:  
For: **METHOD OF ORIENTING OF SHOES IN A WASHING MACHINE  
AND DEVICES FOR ALIGNING SHOES IN A WAHSING MACHINE**

**REQUEST FOR RE-ISSUANCE OF AN OFFICE ACTION**

Commissioner for Patents  
Washington D.C. 20231

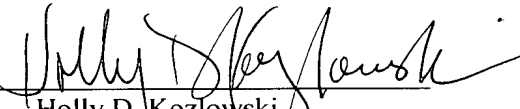
Dear Sir,

On Sept. 5, 2002, after failing to receive an Official Action for the present application within a reasonable time, docketing personnel for the undersigned contacted the U.S.P.T.O. and spoke with Group Art Unit 1746 Examiner, Frank L. Stinson. Mr. Stinson indicated that an Official Action had, in fact, been mailed from the U.S.P.T.O. on February 26, 2002. Upon a thorough inspection of the relevant procedures and records at The Procter and Gamble Company, current assignee of the present application and correspondence address of record, it was concluded that the Official Action was not actually received. Responding within the recommended P.T.O. remedies, Applicants respectfully request re-issue of the February 26, 2002 Official Action with a new period for response set therein.

Enclosed herewith is the declaration of Joyce Moore, The Procter & Gamble Company's technical support administrator with responsibility over receipt and docketing of incoming U.S.P.T.O. Official Actions in the present application, attesting to the relevant routine business procedures of The Procter & Gamble Company. In accordance with the business practices in place, had the Official Action been received, it would have been processed in such a way that receipt would be noted in the assignee's database records and the paper file wrapper of the present application. Ms. Moore's declaration evidences that the Official Action was never received by The Procter & Gamble Company. Accordingly, reissuance of the Official Action with a new deadline for response is requested.

Please charge any fee required in connection with this request to Deposit Account No. 04-1133.

Respectfully submitted,

By:   
Holly D. Kozlowski  
Registration No. 30,468  
Attorney for Applicants  
DINSMORE & SHOHL, LLP  
1900 Chemed Center  
255 East Fifth Street  
Cincinnati, Ohio 45202  
(513) 977-8568